

All Clinical Staff

COVID -19 BCCH: Who To Contact After Your Child's Surgery?

April 2, 2020

What's New?	A one-page form for staff to complete for all surgical patients. Includes contact numbers for the caregiver/parent/support person to call prior to going to the emergency department. BCCH - Who to Contact After Your Child's Surgery Form
Why?	<ul style="list-style-type: none"> • To reduce unnecessary visits to the BCCH emergency department • Instructs caregiver/parent/support person to call, <ol style="list-style-type: none"> 1. Hospital clinic – if no answer then call, 2. Hospital switchboard and ask for the on-call doctor for the <i>most appropriate</i> service (written on the form) – if no answer then call, 3. Healthlink BC • Navigates the caregiver/parent/support to use recommended supports and processes to seek advice before going to the emergency department.
How does this affect my practice?	<ul style="list-style-type: none"> • This form can be printed directly from ePOPS • To be used to support a safe transition from hospital to home • Nurses to explain why this form is being used (to reduce unnecessary visits to the BCCH ED) • To be given as an additional resource and not as a replacement for discharge forms
Who do I contact for further information?	<ul style="list-style-type: none"> • For access to Policy & procedure documents search ePOPs • Contact your area clinical leaders, educators or professional practice leaders for more support