



**BC Women's Hospital + Health Centre**  
**COVID-19: BCWH - Information for Patients and Families:**  
**Frequently Asked Questions**  
**April 3 2020**

<b>What's New?</b>	<p><b>An FAQ on COVID-19 for staff to share with patients and families.</b>  <a href="#">BCW COVID-19 Information For Patients And Families: Frequently Asked Questions</a></p>
<b>Why?</b>	<ul style="list-style-type: none"> <li>• Includes questions staff received from the past several weeks from patients and families: <ul style="list-style-type: none"> <li>○ What is COVID-19?</li> <li>○ Cancelling appointments</li> <li>○ Screening</li> <li>○ Visitor restrictions</li> <li>○ Precautions for children with immune suppression or with a chronic disease</li> </ul> </li> <li>• Includes information staff need to share with patients and families (e.g., ways to protect family while at hospital).</li> <li>• Answers/Responses provided with information specific to BC Women's Hospital</li> </ul>
<b>How does this affect my practice?</b>	<ul style="list-style-type: none"> <li>• Be informed and aware of key messages to provide to patients and families</li> </ul>
<b>How do I find out more?</b>	<ul style="list-style-type: none"> <li>• <a href="http://www.bcwomens.ca/covid19">www.bcwomens.ca/covid19</a></li> </ul>
<b>Who do I contact for further information?</b>	<ul style="list-style-type: none"> <li>• Speak with your program leaders: Supervisor; Charge nurse; Program Manager</li> <li>• Speak with your professional practice leader</li> <li>• Speak with your program educator</li> </ul>