



## COVID-19 Patient, Family and Visitor Screening March 31, 2020

<b>What's New?</b>	<ol style="list-style-type: none"> <li>1. Updated to align with the C&amp;W Visitor Restriction Policy (available on ePOPS): highlights number of visitors per program and defines 'essential visits'</li> <li>2. Added definitions to support understanding of 'designated caregiver/supporter' versus 'visitor'.</li> <li>3. Added in script to support returning visitors deemed essential</li> <li>4. First stage of COVID-19 screening; second stage occurs at the clinical unit/program level.</li> </ol>
<b>Why?</b>	C&W entrance greeters are tasked with seeking and providing information from caregivers and visitors. It is important that the information provided be consistent at each entrance. Entrances are restricting the number of visitors and caregivers/supporters.
<b>How does this affect my practice?</b>	<ol style="list-style-type: none"> <li>1. Be aware of the visitor restrictions so that consistent information is shared at the clinical unit/program level.</li> <li>2. Designated caregivers/supporters deemed 'essential' are given a wrist band to wear (from the clinical unit/program; not from the entrance greeters)</li> </ol>
<b>How do I find out more?</b>	CW Visitor Restriction Policy available at ePOPS under the Visitor Accordion: <a href="http://policyandorders.cw.bc.ca/">http://policyandorders.cw.bc.ca/</a>
<b>Who do I contact for further information?</b>	<ul style="list-style-type: none"> <li>• Speak with your program leaders: supervisor, charge nurse, program manager</li> <li>• Speak with your professional practice leader</li> <li>• Contact Patient Experience Toll free: 1-844-874-3267; <a href="mailto:patientexperience@cw.bc.ca">patientexperience@cw.bc.ca</a></li> </ul>