



COVID-19 Patient, Family and Visitor Entrance Screening April 17, 2020

What's New?	<ol style="list-style-type: none"> 1. Removed the following question: "Have you tested positive for COVID-19 in the last 14 days?" This question will be asked at the program/clinic. 2. 97 UCC will remain the labor and delivery entrance for laboring women. These hours will remain 24/7 and continue to be supported by security (IPS). We ask that screening measures continue at that location as well by our IPS colleagues- with thanks. 3. BCW Main Entrance 93 will become our BCWs main screening entrance. Hours are M-F 0700 to 1600 for patients and families. Staff entering here during off hours and weekends (Staff id required as a card reader has been installed). <p>Standard Work: COVID-19 Patient, Family and Visitor Screening Script</p>
Why?	<ul style="list-style-type: none"> • C&W entrance greeters are tasked with seeking and providing information from caregivers and visitors. It is important that the information provided be consistent at each entrance. Entrances are restricting the number of visitors and caregivers/supporters. • Symptomatic 'essential' caregivers/family/visitors are instructed to apply hand sanitizer, place mask on then sanitize hands once again (a more in-depth screening occurs by the point of care providers at the program/unit).
How does this affect my practice?	<ol style="list-style-type: none"> 1. Be aware of the visitor restrictions so that consistent information is shared at the clinical unit/program level. 2. Designated caregivers/supporters deemed 'essential' are given a wrist band to wear (from the clinical unit/program; not from the entrance greeters) 3. Point of care providers at the program/unit to complete patient and support persons screening form with each 'essential' caregiver/family member/visitors.
How do I find out more?	<p>CW Visitor Restriction Policy available at ePOPS: http://policyandorders.cw.bc.ca/</p>
Who do I contact for further information?	<ul style="list-style-type: none"> • Speak with your program leaders: supervisor, charge nurse, program manager • Speak with your professional practice leader • Contact Patient Experience Toll free: 1-844-874-3267; patientexperience@cw.bc.ca