

COVID-19 Information for Patients and Families: Frequently Asked Questions March 31, 2020

What's New?	<p>An FAQ on COVID-19 for staff to share with patients and families.</p> <ul style="list-style-type: none"> • BCCH COVID-19 Information For Patients And Families: Frequently Asked Questions • SunnyHill COVID-19 Information for Patients and Families: Frequently Asked Questions
Why?	<ul style="list-style-type: none"> • Includes questions staff received from the past several weeks from patients and families: <ul style="list-style-type: none"> ○ What is COVID-19? ○ Cancelling appointments ○ Screening ○ Visitor restrictions ○ Precautions for children with immune suppression or with a chronic disease • Includes information staff need to share with patients and families (e.g., ways to protect family while at hospital). • Answers/Responses provided with information specific to Sunny Hill or BC Children's Hospital
How does this affect my practice?	<ul style="list-style-type: none"> • Be informed and aware of key messages to provide to patients and families
How do I find out more?	<ul style="list-style-type: none"> • www.bcchildrens.ca/covid19 • www.bccdc.ca/covid19
Who do I contact for further information?	<ul style="list-style-type: none"> • Speak with your program leaders: Supervisor; Charge nurse; Program Manager • Speak with your professional practice leader