



In-Person Staff Steps & Script for COVID-19 for Ambulatory Clinic Clerks and Medical Office Assistants

April 17 2020

What's New?	<p>Standard Work: In-Person Screening Steps & Script for COVID-19: Ambulatory Clinic Clerks and Medical Office Assistants</p> <p>This document <u>replaces</u> the following document:</p> <p>COVID-19. What I Need to Know! - Ambulatory Reception Staff 26 Mar 2020</p> <p>Step by step process for screening at the clinic/program level.</p>
Why?	<ol style="list-style-type: none"> 1. To optimize standardization of screening processes and content across C&W clinics/programs 2. To align screening questions and processes with the COVID-19 Screening and Testing Algorithm
How does this affect my practice?	<ul style="list-style-type: none"> • Review the steps • Obtain supplies and the COVID-19 Patient and Support Persons Screening Form (found on ePOPS)
How do I find out more?	<ul style="list-style-type: none"> • Speak with program leaders and infection control practitioners
Who do I contact for further information?	<ol style="list-style-type: none"> 1. Contact your program/clinic leader 2. Page the Infection Control Practitioner at: <ul style="list-style-type: none"> • Local 2161 or pager 41-02411 Monday to Friday 0800-1600 or IPACS@cw.bc.ca <p>After Hours page the Infection Control Officer through paging 2161</p>