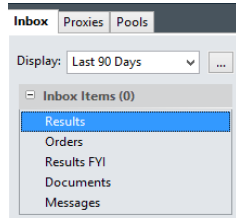


BCW MAP Provider Notes: **Maternal Fetal Medicine Clinic**

Message Centre

Access Inbox to view results, orders, documents and messages.

Once in the message you can approve, refuse, or add comments.



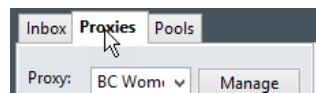
Select to send messages.

Toggle between tabs to access proxies and message centre pools.

MFM Clinical Pools:

- BCW Maternal Fetal Medicine Admin
- BCW Maternal Fetal Medicine Clinical
- BCW Maternal Fetal Medicine Provider

To add a proxy, or update clinical pool settings, select **Manage**



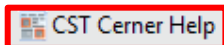
To access Institutional Entity Mailbox (Clinic Mailbox) go to Message Centre → Proxies →

Select correct mailbox. To add an IE Mailbox, select Manage.

IE (Clinic Mailbox) Name:

BC Women’s Hospital Maternal Fetal Medicine Clinic

FOR MORE INFO ACCESS CST HELP ON TOP TOOL BAR



Ambulatory Organizer

Access to see appointments booked in the clinic.

Change Date:

Select Resource Drop Down Patients for: BCW MFM Resource Group

BCW MFM Resource group for all appointments in clinic

- BCW MFM Nurse
- BCW MFM Provider
- BCW MFM Resource Group

Select separate calendars to see specific clinicians appointments

Add Other...

- BCW MFM Fellow
- BCW MFM Research

Open patient chart by clicking on name **MFM, TEST**
23 Years, Female

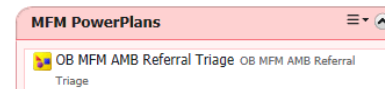
Triaging/Referral Management

Access referral management function. Select appropriate location for clinic, and status is “Ready for Triage”.

Location:

Referral Status:

Triage PowerPlan available on Quick Orders (*allows to accept, reject, redirect (within select MAP clinics), request more information, refer to OBIM, EMMA referrals, and order diagnostic tests*)



If orders missing you can add by selecting **Add to Phase**
Select Initiate Now.

Care Teams

View patients who have been admitted to BCW, and the on-call MFM provider has added to Care Teams.

To access go to **Patient Overview** and access the List dropdown.

List:

Select **Manage Care Team Lists**

Add BCW Facility, and Maternal Fetal Medicine Service. Select Care Team List to view.

Care Team List	Patient List
BCW BC Women	
Maternal Fetal Medicine	

Note: you cannot add outpatients to Care Team. Only inpatients can be added.

Workflow Tabs (access within patient chart)

The workflow tabs can access patient details, and different functionalities such as ordering and documentation.

- MFM Outpatient Quick Orders
- Prenatal Outpatient Chart
- Outpatient Chart

There are numerous tabs to choose from, for the MFM clinic there is MFM Outpatient Quick Orders, Prenatal Outpatient Chart and Outpatient Chart.

Select to add new tabs.



At the bottom of the chart tabs you can access hyperlinks for commonly used documents.

You can customize the components by selecting this symbol

How to View Results/Charting

Results and charting are available in Results Review [Results Review](#)

The Recent Results [Recent Results](#) Tab has flowsheets, a new OB Ambulatory View flowsheet is available.

Flowsheet:

You can also access Labs, Pathology, Microbiology etc.

You can also view results on Care Connect [CareConnect](#) and within the Workflow Tabs [Provider View](#)


Orders

There are multiple options for placing orders, below are details on accessing ordering through Quick Orders, and through Orders Tab.


Quick Orders: Access Provider View [Provider View](#) then the

Quick Orders Tab.

Ensure you select the appropriate tab for what you are trying to order, outpatient or outpatient prescriptions.

Once you select the order you want it will go to the 'shopping cart' . Select Shopping Cart, orders will open, select modify order then Sign.

Order Tab: Access Orders Tab [Orders](#) and Select the Add

button  . In the search bar find the closet order sentence to what you need to order. Select it and Modify to make specific. Then select Sign.

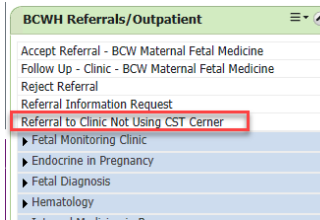
Notes on Tapered Dosing Med Prescriptions

- Enter taper into the Special Instructions
- Dose/Frequency written as See Special Instructions
- Dispense quantity can either be calculated in number of tablets or the duration the taper will last.

Notes on Ordering Reoccurring Labs:

- When modifying order select YES for the future visit field, and when the window opens select reoccurring
- When signing orders place in planned state.
- You can add additional providers or clinic mailboxes to the CC Provider (Outpatient Only) fields
- The paper requisition to give patient will automatically print to Clinic Printer.

Referrals & Follow-Ups



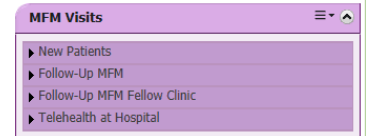
BCWH Referrals/Outpatient

- Accept Referral - BCW Maternal Fetal Medicine
- Follow Up - Clinic - BCW Maternal Fetal Medicine
- Reject Referral
- Referral Information Request
- Referral to Clinic Not Using CST Cerner**
- Fetal Monitoring Clinic
- Endocrine in Pregnancy
- Fetal Diagnosis
- Hematology

If the patient is being referred to a clinic not live in CST Cerner a "Referral to Clinic Not Using CST Cerner" order can be placed along with sending traditional referral form.

All other referrals can be found in the referral folder, or searched in orders profile.

Follow Up Visit Orders can be found on the quick orders page



MFM Visits

- New Patients
- Follow-Up MFM
- Follow-Up MFM Follow Clinic
- Telehealth at Hospital

Documentation

In Provider View [Provider View](#) on the Prenatal Outpatient Chart

there are hyperlinks to commonly used documents, and an Other note function.



Create Note

- MFM Consult Note
- MFM Consult Note - Freetext
- MFM Follow Up Clinic Note
- MFM Follow Up Clinic Note - Freetext
- Outpatient Visit Summary Note
- Select Other Note

You can also create documentation directly from the Documentation tab on the Table of Contents.

Most documents have templates prepopulated Make your own Auto text selecting the Manage Auto text button in an open document.



- Can only add Smart Tokens by creating an Auto text

Search for a document using filters on the Workflow tabs or Documentation Filter on the ToC.

MFM PowerForm

There is a PowerForm available for documenting previous Ultrasounds for trending purposes, as well as Care Planning.


- Title: OB Results and OB Results and Care Planning Care Planning
- **ONLY one PowerForm per pregnancy**
- Check Form Browser [Form Browser](#) to see if PowerForm has already been started. Ensure date range filter is correct
- If PowerForm has not been started, navigate to Ad Hoc
- All Items → Ambulatory Care → OB Results and Care Planning PowerForm

*PowerForms can also be accessed through "Forms" on the workflow tabs

Virtual/Phone Visits

Use ambulatory organizer to see appointments for the day.
Appointment Modality under **Details** Column.

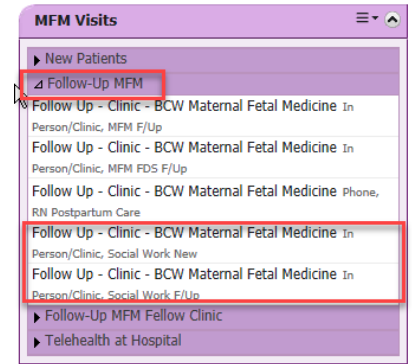
Update Status from Confirmed → Arrived if appointment occurs.

If no show: Leave Status as Confirmed. Add Note  indicating no appointment occurs.

Clerk will monitor AMB organizer and register/discharge encounters as needed.

Social Work Referral

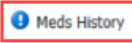
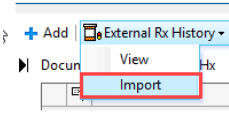
Refer to social by select the Follow Up Clinic – BCW Maternal Fetal Medicine order selecting the Social Work New and Social Work F/Up appointment type.



Best Possible Medication History (BPMH)

Nurses doing, but Providers must do if nursing support unavailable.

Provider View > Prenatal Outpatient Chart or Outpatient Home Medications


- Click on Meds History 
- Click External Rx History and Import 

Review:

- Patient demographics and select continue
- Review and update adverse reactions as needed.
- Review medical conditions.
- Select continue

External Rx history window and Document by Hx windows open side by side for comparison

- Can change display time and sorting if needed
- Add, Modify and Review Medications.

- Press  when complete

If cannot finish select Leave Med History Incomplete - Finish Later

See [CST Help if need more instructions](#) 

PTN Calls

Need to use a Provider to Provider Encounter

- During Clinic Hours, ask Clerical Support in Clinic to create encounter
- UCC registration staff to support the MFM-on call providers during **MFM clinic's after-hours**.

Always search for an **existing** BCW Provider to Provider encounter prior to requesting an encounter.

MFM Telehealth

TeleHealth w/ NO Ultrasound

- Place follow-up order for TeleHealth with Remote Site.

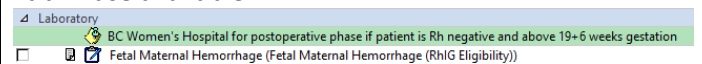
TeleHealth w/ Ultrasound

- Place follow-up order for TeleHealth with Remote Site
- Place US OB Telehealth with Remote Site

RHIG

Order Iron using the **TM Rh Immune Globulin (RHIG/WinRho) (module)** PowerPlan in MFM Medications Quick Orders Folder > Rh Immune Globulin.

Lab Phase available:

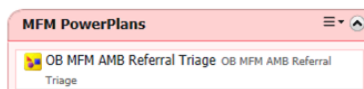


EMMA Referrals

These will continue to be sent on paper and can be found in the documentation section with the referral package.

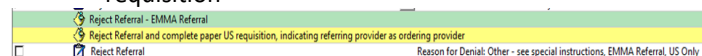
Paper Referral form still required to be filled out for all referrals.

To triage, use the OB MFM AMB Referral Triage PowerPlan.



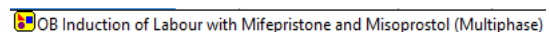
There is a section specifically for EMMA.

- Place reject referral order in this section. It will have prepopulated instructions and complete paper US requisition



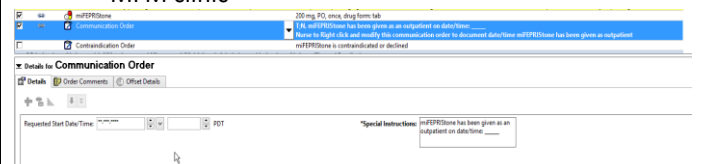
MIFE & CARE REFERRALS

Order Mifepristol using OB Induction of Labour and Mifepristol (Multiphase) PowerPlan



New **Medication Phase** to be completed & initiated by MFM

- Ensure that you add the Date/Time Mife is given in MFM clinic

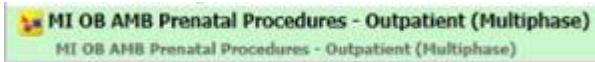


- Nurses will actually administer the Mife
- Other phases initiated when patient returns to UCC

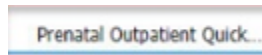
CARE Referrals staying **on paper**

Amnio Orders

Order Amniocentesis using the MI OB AMB Prenatal Procedures – Outpatient (Multiphase) PowerPlan



Find PowerPlan on the Prenatal Outpatient Quick Order mPage



Med Gen:

- Order the Amniocentesis using the *Diagnostics* Phase
- Order Genetic tests, etc. using the *Lab* Phase
- Will place in “planned” state
- Note: If GC orders have not been cosigned, orders will be in “On Hold, Attending Signature Required” status and will **not** be actionable

MFm:

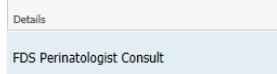
- Order Medications using the *Medication* Phase
- Order Post Procedure monitoring in *Post Procedure* Phase
- Initiate PowerPlan at time of Procedure

MFm in FDS

View patient appts by changing Ambulatory Organizer resource group to FDS:

Patients for: BCW FDS Resource Group

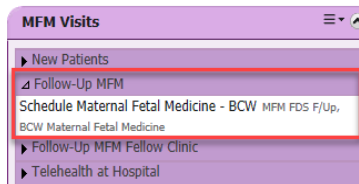
MFm Patients will have a **FDS Perinatologist Consults** Appt types



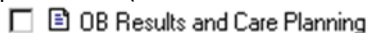
To have FDS patient follow up in MFm, use the **Schedule to MFm** order

From

- MFm Visits component
- Follow up MFm folder



May wish to document U/S in the Ob Results and Care Planning powerform (See instruction above under Documentation)



If patient will be following-up in the MFm clinic use “Schedule Maternal Fetal Medicine – BCW” order.

New Smart Tokens Created

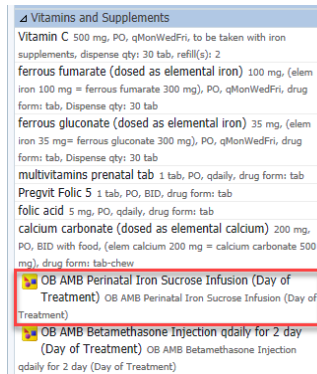
- Condensed Delivery Info ST 7 wks-all enc
- OB Transcribed Measurement ST 20 wks-all enc
- OB Prenatal Visit ST
- OB Results Grid ST (Transcribed U/S from PowerForm will pull in)
- OB Care Planning ST (Housekeeping details from PowerForm will pull in)
- OB Gravida Parity ST
- OB EGA ST
- OB EDD ST
- OB GTPAL ST

ORDERING IRON

Order Iron using the **OB AMB Perinatal Iron Sucrose Infusion (Day of Treatment)** PowerPlan

From

- MFm Medication component
- Under Vitamins & Supplements folder



Day of Treatment PowerPlan

- Have to order all three doses at same time, including scheduling the doses.

OB AMB Perinatal Iron Sucrose Infusion (Day of Treatment), Medication Infusion (Dose 1 to 3) (Future Pending) *Est. 25-Jul-2023 08:00 PDT - 3 Days				
		Dose 1	Dose 2	Dose 3
Component		Future Pending	Future Pending	Future Pending
		*Est. 25-Jul-2023 08:00...	*Est. 26-Jul-2023 08:00...	*Est. 27-Jul-2023 08:00...
		Actions	Actions	Actions
Patient Care				

Ensure Ordering Location is: BCW Infusion Clinic

ANTENATAL RECORDS

To be transcribed from paper by the BCW Clerk using the **Antenatal Record Transcription Powerform**.

- Referral Accepted: Clerk pregnancy opened, pregnancy history entered and antenatals transcribed if available
- Initial Appointment: Provider completed Part 1 and Part 2 Labs section upon resulting
- Subsequent Appointments: Provider only completes top portion of Part 2, and all narrative documentation in system. Clerks can add additional details to transcription PowerForm as needed.
- ~20 Weeks: Record faxed to UCC
- ~36 Weeks: Record faxed to UCC, and antenatal is indexed to chart/sent to HIM for indexing.

Antenatal Storage:

- Patient w/pre-existing chart: Paper Antenatal store with existing chart. Stored in Health Records and pulled for appointments.
- New Patients: Chartlet created for storing. Will be stored in Health Records and Pulled for appointments.

New Autotext Created

- „,mf_m_Consult
- „,mf_m_Follow_Up_Clinic_Note
- „,mf_m_Postpartum_Clinic Note
- „,mf_m_Pregnancy_Consult

FOR MORE INFO ACCESS CST HELP ON TOP TOOL BAR

