

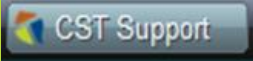

# All Staff: C&W CST Daily Practice Update



Date: March 7, 2022

Daily Practice Updates → [What's New in CST Cerner Help](#)




Zoom support is available 24/7 via *Launchpad*  and *Citrix Storefront/Enterprise Apps* 

### Key Issues

6 New Practice topics including:

- Associating & Disassociating BMDI for admission, transfer, discharge
- Patient Locks in Sunquest Clinical Collect
- CVC Heparin Locks

View past Daily Practice Updates → [What's New in CST Cerner Help](#) 

Topic	Why Is It Important?	Practice
Try out Zoom Help for CST Support	All Staff are encouraged to build comfort with this resource.	<p>Try it and say 'Hi' to the Zoom Help Experts online!</p> <p>Zoom support can help you by talking you through screen sharing or by phone, and you will need a phone or desktop computer to access the support as the WOWs are not set up for audio/video.</p> <p>See the <a href="#">CST How-to Guide</a> for options to access CST Zoom support</p>
<b>Technical Tips</b>		
Viewing Postpartum Liaison Forms	Provides quick access to Postpartum Liaison Forms.	Please ensure that the patient's Medical Service is identified as <b>OBSTETRICS</b> , as this will allow the Postpartum Liaison forms to be found.

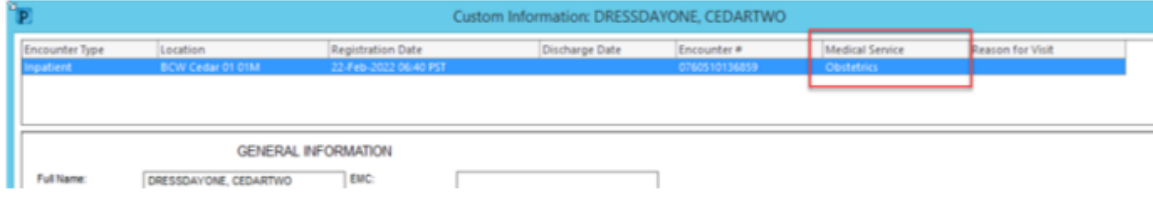
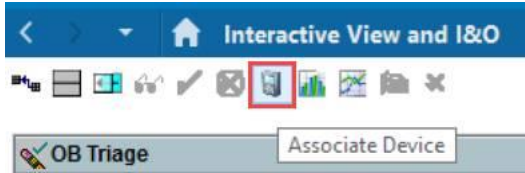
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		<p>This can be found by clicking on the encounter type in the top right corner of the patient's chart. In the window that pops up, the encounter and the Medical Service can be easily listed:</p>  <p>See the <a href="#">CST Practice Pointer: Troubleshooting: PowerChart Postpartum Liaison Form Shows: "No Data Found"</a></p>
<p>Associating and disassociating BMDI for admission, transfer, discharge, bed moves, etc (Bedside Medical Device Integration)</p>	<p>If a patient is not disassociated from a monitor and a new patient is admitted to the same bed, patient information can be merged.</p>	<p>A patient needs to be "associated" when they arrive and "disassociated" when they move/transfer/discharge. This prevents current and former patient information from merging.</p>  <p>See <a href="#">CST Help Topic: Associate and Disassociate Bedside Medical Device</a></p> <ul style="list-style-type: none"> <li>When reviewing iView for BMDI results, if there are results that are erroneous, CST Cerner allows you to edit any incorrect values</li> </ul> <p>See <a href="#">CST Help Topic: Modify Unsigned Vital Signs/Data</a></p>

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- BMDI results can be modified or uncharted after signing by right-clicking the result and selecting an action from the pop-up menu

		14-Feb-2018					
		09:45 PST	09:44 PST	09:17 PST	08:54 PST	08:52 PST	08:
<b>VITAL SIGNS</b>							
Temperature Oral	DegC						
Apical Heart Rate	bpm						
Heart Rate Monitored	bpm			88			
SBP/DBP Cuff	mmHg			33/15			
Cuff Location							
Mean Arterial Pressure, Cuff	mmHg			21			
Blood Pressure Method							
SBP/DBP Arterial Line	mmHg			116/66			
Mean Arterial Pressure, Invasive	mmHg			83			
Central Venous Pressure							
Intracranial Pressure							
Cerebral Perfusion Pressure, Cuff							
Cerebral Perfusion Pressure, Invasive							
<b>Oxygenation</b>							
Respiratory Rate	br/min			19			
Measured O2% (FIO2)							
Oxygen Activity							
Oxygen Therapy							

- Add Result...
- View Result Details...
- View Comments...
- View Flag Comments...
- View Reference Material...
- View Order Info...
- View History...
- Modify...
- Unchart...
- Change Date/Time...
- Add Comment...
- Duplicate Results

## Lab Tips

### Patient Locks in Sunquest Clinical Collect

A Patient Lock may occur in Sunquest Clinical Collect, temporarily locking you out of the collection application.

- A patient lock may occur in **Sunquest Clinical Collect** due to 2 reasons:
- More than one user is accessing a patient's lab orders in **Sunquest Clinical Collect**
  - The **Sunquest Clinical Collect** application was not exited properly
- The patient lock is **ONLY** within **Sunquest Clinical Collect** and does not affect CST Cerner.
- Resolve Patient Lock**
- If the Patient Lock error message states that it is being processed by the nurse, then this lock was self-created. The patient lock will end in 10 minutes. Re-attempt Sunquest Clinical Collect after this time elapses.
  - If urgent or if issue persists, print Cerner Lab Labels via PM Conversation

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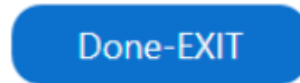
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## Prevent Patient Locks

1. When your labels have printed and you are done, ensure you click **Done-Exit**



Warning: Never click the "X" in the top right hand corner of SQ Collect – this will always lock the patient for 9 minutes.

2. When you don't need to print labels, but need to exit Sunquest Clinical Collect, click **Cancel**



## Medication / Provider Orders

### CVC Heparin Locks

Standardized orders and charting of information allows for clear understanding of patient care.

Documentation of Heparin locking CVC lines can be completed as per policy in iView.

It may have a Patient Care Order or a Medication Order, depending on which area you are working in.

Documentation can be completed against specific lumens within the Line dynamic group.

White Lumen Line Care/Action	Locked/cap...
White Lumen Line Locked Solu...	
White Lumen Lock Solution Wi...	
White Patency Status	
Lock Volume	mL
Blood Collected Volume	mL
Site Condition	

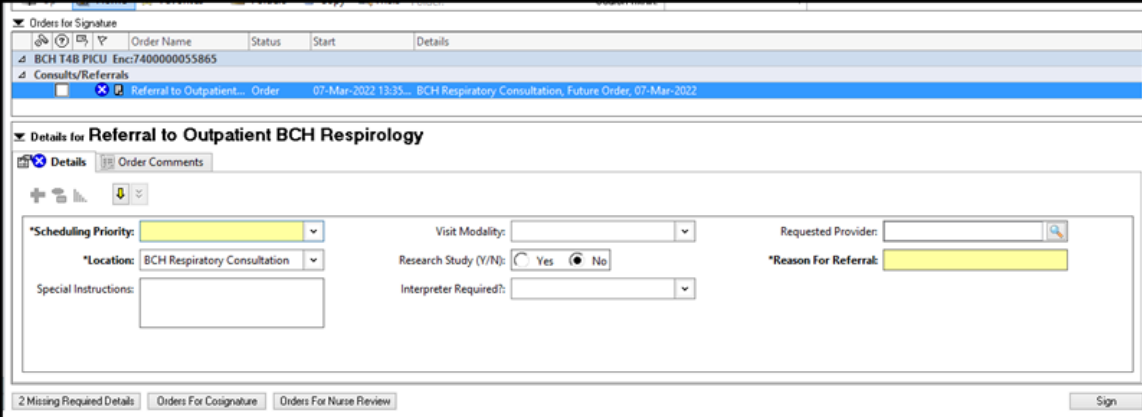
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Split Activation		
<b>Placing a Referral for an Outpatient Clinic</b>	Outpatient Clinic Orders for clinics that are live in CST Cerner can be placed one of two ways.	There are only 2 ways to get a referral to a Clinic that is Live on CST Cerner: <ol style="list-style-type: none"><li>via Cerner Orders (e.g. <b>Referral to Outpatient BCH ENT</b> or <b>Referral to Outpatient BCH Respirology</b>). Ensure you complete mandatory (yellow) fields and complete any steps in Order Reference Text popups.</li><li>via Fax (This is received in an electronic WorkQueue for the scheduler)</li></ol>
		
		See Split Activation resources: <ul style="list-style-type: none"><li>Transformation Central – <a href="#">Split Activation: What you need to know</a></li><li><a href="#">CST Cerner Help – Order Referrals &amp; Consults</a></li></ul>

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