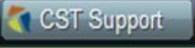


Providers: C&W CST Practice Update



Date: April 14, 2022

CW Practice Updates available in:
[ePOP- C&W CST Clinical Readiness Resources](#)

Zoom support is available 24/7 via  **CST Support** and *Citrix Storefront/Enterprise Apps*  **CW CST Go-live Zoom Support**
<https://zoom.us/join> Meeting ID: 652 5721 0705 Password: 084973
 See the new Zoom Help Guide [here](#)

Topic	Practice
TOPICS INCLUDED IN PRACTICE UPDATE (n = 3)	
Verbal or phone orders	<p>To reduce the potential for preventable medication errors or adverse events, it is Policy that verbal or phone medication or nutrition orders are appropriate ONLY under the following circumstances:</p> <ul style="list-style-type: none"> • Emergent care • Life-threatening situation • Provider is reasonably unable to access a computer (i.e. on the road, scrubbed for a procedure). Note: Orders cannot be placed in CST Cerner using a cell phone. <p>Where such orders are necessary, the registered nurse, or other qualified practitioner, must repeat the verbal order back to the prescriber for verification. Whenever reasonably possible, a second RN or other qualified practitioner should also receive the verbal order and where appropriate, confirm the entry into CST Cerner (comment identifying who verified entry).</p> <p>For verbal orders in an emergent/urgent situation, the providers will countersign the order before leaving the patient care area. For an order placed by phone, it should be co-signed by the provider as soon as access to the computer is possible and ideally within 24 hours, as those orders are active and must be confirmed promptly by the ordering provider.</p> <p>After reviewing verbal/phone orders, providers need to revise/update orders where they should be included as part of a comprehensive <i>PowerPlan</i> or add the additional non-urgent orders needed for the patient.</p> <p>If a phone or verbal order is incorrect, the provider must refuse to co-sign the order AND discontinue it in CST Cerner. If not discontinued, it will remain an active order.</p> <p>Refer to: BC Children's and Women's Hospital - Medication Order Requirements Policy, see section 1.2.5 and 1.2.6 SHOP: CST Medication Administration Policy Section 2.1 CST Cerner Help: Order types for non-providers – overview of communication types</p>

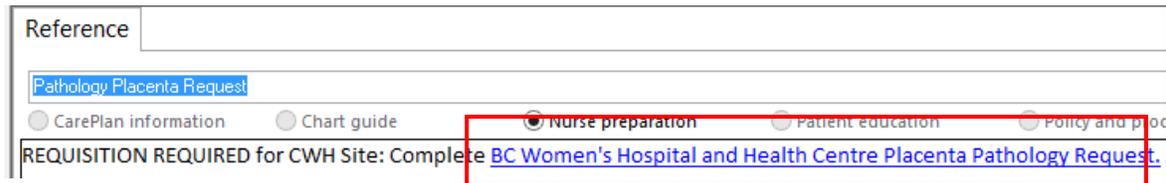
Providers: C&W CST Practice Update

Placenta Requisitions: 2 ways to obtain them

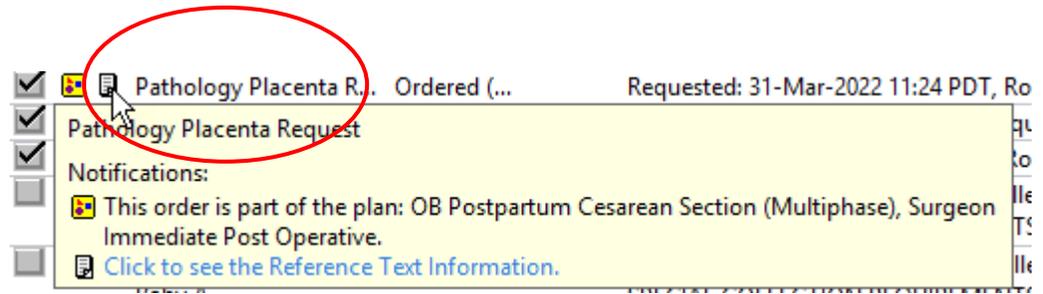
Placenta Pathology requisitions are no longer available in Formfast.

There are 2 ways to obtain the Placenta Pathology Requisition:

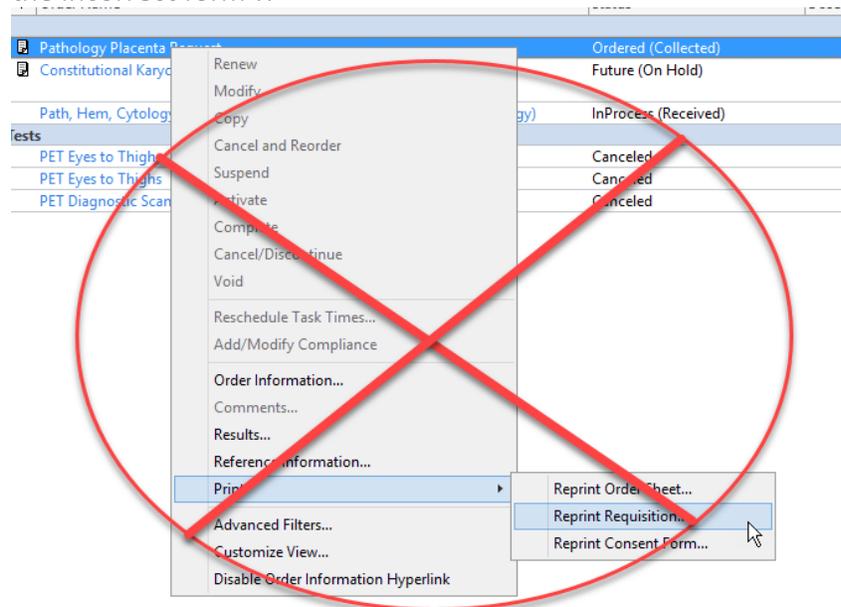
1. Print from the pop up hyperlink when signing order.



2. Hover over the little paper icon for the Reference Text, this brings the pop up with hyperlink up.



!! This requisition does not live in CST Cerner. **DO NOT** right click and reprint or it will print the incorrect form !!



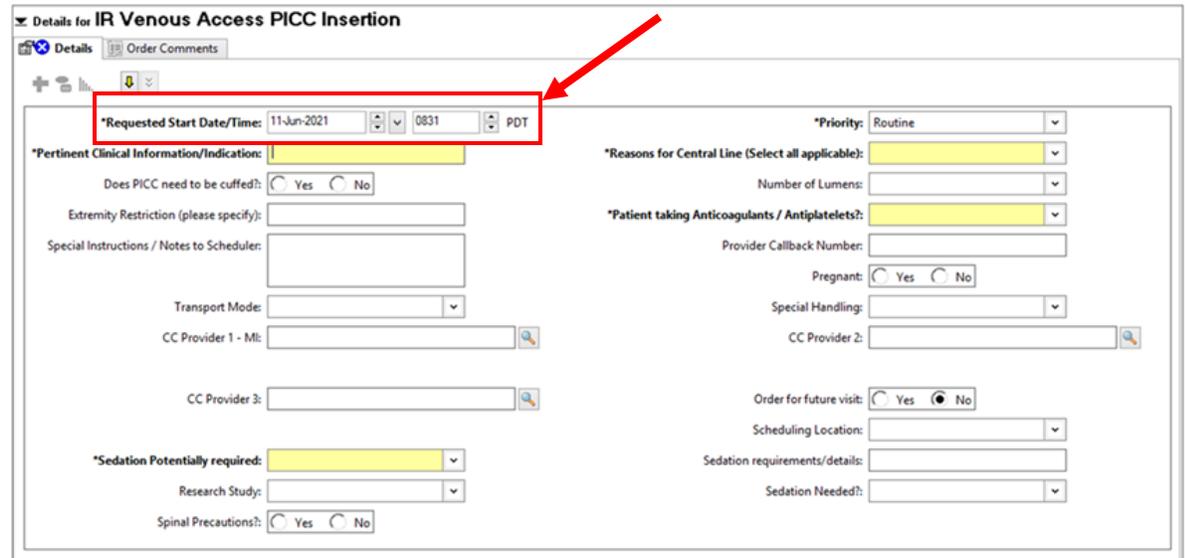
Hard copy requisitions will be removed from the units.

Providers: C&W CST Practice Update

**BCH Providers:
Ordering
Interventional
Radiology PICC**

BCH has a specialized workflow for IR PICCs:

- The Ordering Provider does not decide when the IR PICC will be inserted.
- Leave the *requested exam date/time unchanged in the PowerPlan* (ie. “today”). This ensures the IV Team receives the automatic task alerting them to add to a new IR PICC request to the waitlist as soon as possible.
- If the Ordering Provider has a specific date for insertion of the IR PICC, note this in the *Special Instructions/Notes to Scheduler* box.



Details for **IR Venous Access PICC Insertion**
 Details | Order Comments

*Requested Start Date/Times: 11-Jun-2021 0831 PDT

*Pertinent Clinical Information/Indications:
 Does PICC need to be cuffed?: Yes No
 Extremity Restriction (please specify):
 Special Instructions / Notes to Scheduler:
 Transport Mode:
 CC Provider 1 - Mt:
 CC Provider 3:
 *Sedation Potentially required:
 Research Study:
 Spinal Precautions?: Yes No

*Priority: Routine
 *Reasons for Central Line (Select all applicable):
 Number of Lumens:
 *Patient taking Anticoagulants / Antiplatelets?:
 Provider Callback Number:
 Pregnant: Yes No
 Special Handling:
 CC Provider 2:
 Order for future visit: Yes No
 Scheduling Location:
 Sedation requirements/details:
 Sedation Needed?:

**Access just-in-time CST
Support**



For a limited time, many supports remain available to assist you in mastering using CST Cerner in your work.

Details about CST Stabilization supports are available on [CW Transformation Central](#) including the new [Zoom Help Guide here](#)

Many WOWs do not have cameras and microphones installed. However, you can use a FESR microphone, if available, during your Zoom meeting or dial the number below using your phone. Please ensure to unmute yourself before speaking.

Providers: C&W CST Practice Update



<p>CST Cerner Learning Support</p>	<div data-bbox="743 262 1247 373" data-label="Image"></div> <div data-bbox="592 409 1412 508" data-label="Section-Header"><h2>Welcome to CST Cerner Learning Support</h2><p>BC Children's Hospital & BC Women's Hospital + Health Centre</p></div> <div data-bbox="402 577 1567 682" data-label="Text"><p>The CST Cerner Learning Support teamsite that includes step by step guide for access and training at C&W. It links to, but does not replace, the how-to information and system updates found in the CST Cerner Help site, or the policies found in SHOP.</p></div> <div data-bbox="402 714 1339 751" data-label="Text"><p><i>You must be logged onto the PHSA Intranet or through Citrix to access this site.</i></p></div>
------------------------------------	---