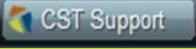






Providers: C&W CST Bi-Weekly Practice Update

Date: March 31, 2022



CW Practice Updates available in:
[ePOP- C&W CST Clinical Readiness Resources](#)

Zoom support is available 24/7 via [Launchpad](#)  and [Citrix Storefront/Enterprise Apps](#)  [Details](#)
<https://zoom.us/join> Meeting ID: 652 5721 0705 Password: 084973
 See the new Zoom Help Guide [here](#)

Topic	Practice
TOPICS INCLUDED IN PRACTICE UPDATE (n = 5)	
<p>Best Use of PowerPlans</p> <p>+ Add to Phase ▾</p> 	<p>Grouping orders within a PowerPlan provides clarity around all associated orders within specific departments or phase of care.</p> <p>When discontinuing a PowerPlan, all associated orders within that PowerPlan are also discontinued. This ensures orders are clear and decreases confusion by eliminating the need to search any outstanding ad hoc active orders.</p> <p>To place additional orders within a PowerPlan:</p> <ul style="list-style-type: none"> • Use +Add to Phase for orders not part of the PowerPlan or • Use the View Excluded Component to include previously excluded orders in an already initiated PowerPlan  <p>CST Cerner Help:</p> <ul style="list-style-type: none"> • Place a PowerPlan • Add an Order to an Already Initiated PowerPlan • Discontinue a PowerPlan <p> NOTE: If the PowerPlan has been initiated, you cannot put the new orders in a planned state, as they will initiate automatically.</p>
<p>Bi-weekly CW CST Provider Practice Updates</p>	<p>CW CST Provider and All Staff Practice Updates will be published Tuesdays and Thursdays. Practice Updates are posted on ePOPs C&W CST Clinical Readiness Resources with compiled Go-Live Practice Updates and CST Practice Pointers.</p> <p>Bi-Weekly Practice Updates will also be posted on on #CW_Practice_Update Slack channel.</p> <p>Suggest additions to the CW CST Practice Update on #CW_Practice_Update Slack channel or via learning@cw.bc.ca (for those without Slack access).</p> <p>For additions to the All Staff or Provider Practice Update, please include:</p> <ul style="list-style-type: none"> • Intended audience: Providers, Other Staff (specify group where relevant, e.g. nurses, clerks) • Why is this important? • What people should do (actionable message). This can be followed by what people should NOT do.

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Archived Go-Live Practice Updates (prior to March 26) will remain on [CST Cerner Help](#) along with Optimization Materials, Special Bulletins and Help Topics.

Access just-in-time
CST Support



For a limited time, many supports remain available to assist you in mastering using CST Cerner in your work.

Details about CST Stabilization supports are available on [CW Transformation Central](#) including the new [Zoom Help Guide](#) [here](#)

Many WOWs do not have cameras and microphones installed. However, you can use a FESR microphone, if available, during your Zoom meeting or dial the number below using your phone. Please ensure to unmute yourself before speaking.

Contacts for CW CST
Requests

Email Inbox Name	Use this for
Tech Support 24/7 Service Desk 604-675-4999, press 2	<ul style="list-style-type: none"> ➤ Any post-activation access or training issues ➤ For critical (urgent) access requests ➤ Issues that phone support cannot answer will be forwarded to CW Clinical Informatics
Access Questions CSTCernerAccess@vch.ca	<ul style="list-style-type: none"> ➤ An Access Request Form (ARF) must be completed for all new staff or staff returning from leave who do not have access prior to March 25th, 2022. ➤ User is emailed log-in credentials from IMITS Access and Provisioning once all of the required training is complete ➤ <i>Note:</i> Access requests and provisioning are only processed during regular business hours (Mon-Fri, 0800-1600, excluding holidays)
Provider CWProviderAdoption@cw.bc.ca	<ul style="list-style-type: none"> ➤ Email Access Request Form (ARF) receipt when a new provider on boards to initiate scheduling on-site CW training
Training Questions CSTCernerTraining@phsa.ca	<ul style="list-style-type: none"> ➤ User receives mandatory training requirements from this email within 2 business days of submitting ARF
CW Professional Practice topics CWCSTPractice@cw.bc.ca	<ul style="list-style-type: none"> ➤ Share an identified practice or workflow change ➤ Ask questions about potential practice or workflow changes
CW Learning – New Knowledge & Innovation learning@cw.bc.ca	<ul style="list-style-type: none"> ➤ Questions about sustainment learning

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<p>CST Cerner Learning Support</p>	<div data-bbox="722 262 1226 373" data-label="Image"></div> <div data-bbox="568 409 1396 514" data-label="Section-Header"><h2>Welcome to CST Cerner Learning Support BC Children's Hospital & BC Women's Hospital + Health Centre</h2></div> <div data-bbox="397 577 1550 724" data-label="Text"><p>The CST Cerner Learning Support teamsite was create as a centralized access location and repository for CST documents and processes specific to C&W including processes for Access and Training . It links to, but does not replace, the how-to information and system updates found in the CST Cerner Help site, or the policies found in SHOP.</p></div> <div data-bbox="397 745 1339 787" data-label="Text"><p><i>You must be logged onto the PHSA Intranet or through Citrix to access this site.</i></p></div>
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