

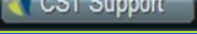

Providers: C&W CST Daily Practice Update



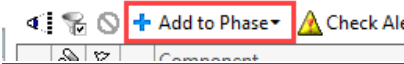
DATE: March 17, 2022

Daily Practice Updates → [What's New in CST Cerner Help](#)



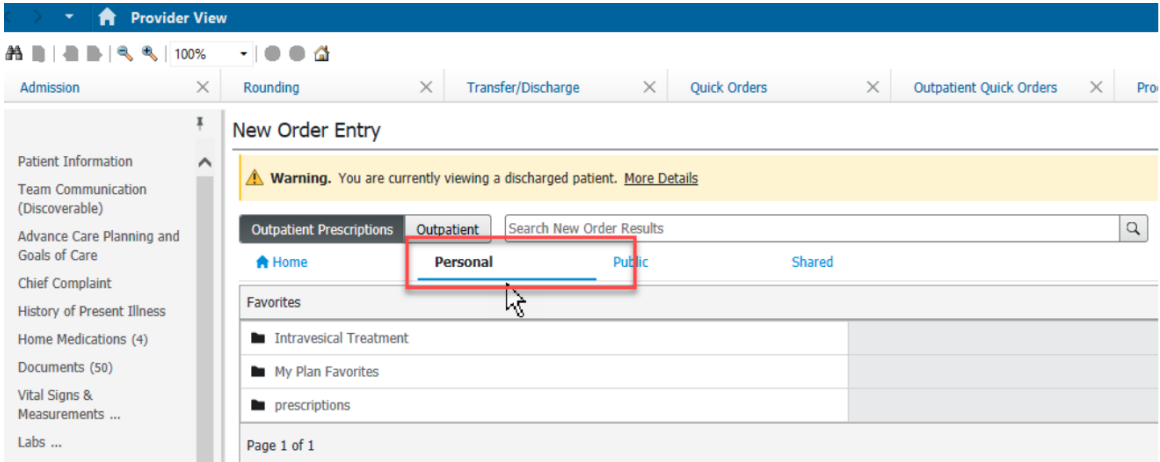
Zoom support is available 24/7 via [Launchpad](#)  and [Citrix Storefront/Enterprise Apps](#)  <https://zoom.us/join> Meeting ID: 652 5721 0705 Password: 084973

See the **new** Zoom Help Guide [here](#)

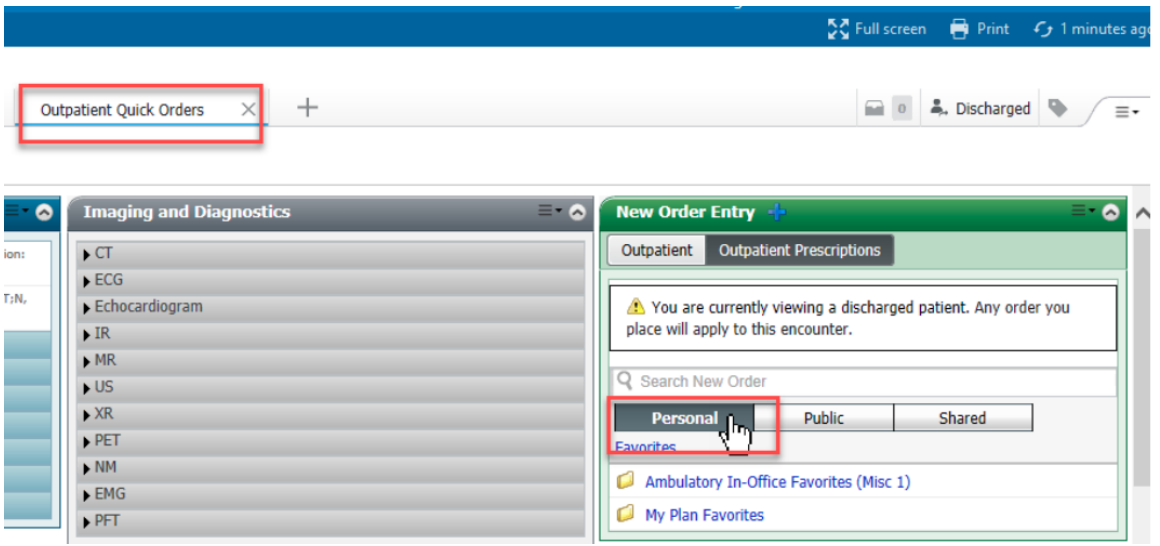
Topic	Practice
TOPICS INCLUDED IN DAILY PRACTICE UPDATE (n = 7)	
How to Use Zoom on WOWs	<p>Many WOWs do not have cameras and microphones installed. However, you can use a FESR microphone, if available, during your Zoom meeting or dial the number below using your phone.</p> <p><i>Please ensure to unmute yourself before speaking.</i></p> <p><u>Phone:</u> One tap mobile +17789072071,,65257210705# Canada 8339551088,,65257210705# Canada Toll-free</p> <p><u>Dial by your location</u> +1 778 907 2071 Canada 833 955 1088 Canada Toll-free Meeting ID: 652 5721 0705</p> <p>CST Support is available through Zoom if you are on-site at C&W, remote or off-site. See the new Zoom Help Guide on Transformation Central here</p>
Correction Lab Orders - Add to Phase in a PowerPlan	<p>When ordering Lab Orders at the same time as placing PowerPlans or Modules, utilize the <i>Add to Phase</i> functionality.</p> <ul style="list-style-type: none"> • Select the PowerPlan that you need to place • Open the phase or module that is most appropriate to add orders to (e.g. Lab phase, immediate post-op phase, etc) • Use the <i>+ Add to Phase</i> button in the top left of the order pane view,  <ul style="list-style-type: none"> • Type the name of the lab order you are looking for • Confirm the Collection Priority, Frequency, and Collection status • Sign or plan orders
Patient Safety Issue Lab Orders:	<p>One of the most common issues for lab orders is bloodwork intended for the <i>unit (nurse)</i> to collect are being placed as <i>Unit Collect = No</i>.</p> <ul style="list-style-type: none"> • The lab order <i>Unit Collect = No</i> alerts the Lab to perform collection on patients.

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<p>Unit Collect or Lab Collect</p>	<ul style="list-style-type: none"> This poses a risk to patient safety, as the patient may experience multiple unnecessary venipunctures by the lab and the unit. <p>Place lab orders with the correct selection for Unit Collect</p> <ul style="list-style-type: none"> <i>Unit Collect = Yes</i> for staff on the unit to collect bloodwork <i>Unit Collect = No</i> for lab to collect bloodwork <p>For more detailed information regarding Lab ordering tips: Compiled Daily Practice Update: All Things Lab Lab Practice Pointers on ePOPS:</p> <ul style="list-style-type: none"> Blood Collection Priorities Tips for Placing Lab Orders Best Practice Tips for Using Sunquest Clinical Collect
<p>Personalizing Favourites Folder</p>	<p>When saving and renaming PowerPlans in your <i>Favourites</i> folder, keep the full title of the existing PowerPlan name including <i>ADULT/PED/NEO</i> and other prefixes and add a clinically relevant description at the end (not at the beginning) of the name.</p> <p>This is critical because the PowerPlan names are openly viewable to all care team members and personalized titles are creating confusion for other clinicians.</p> <p>Across provider workflow pages, the naming convention of the user-level favourites folder has been standardized to <i>Personal</i>.</p> <p>Within the <i>New Order Entry</i> component, there are several folders (including <i>Public</i>, <i>Shared</i>, and <i>Personal</i>). The <i>Personal</i> folder is where users can find the orders and PowerPlans that they have saved as favourites.</p> 

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	 <p>See new CST bulletin: Standardized Naming Convention of 'Personal' Favourites Folder in the New Order Entry Component</p>
<p>Dictating Rh factor with FESR</p>	<p>A previously flagged FESR issue with the abbreviation for 'Rh' has now been resolved.</p> <p>When dictating 'Rh', output should be now consistent with the text dictated (e.g. Rh factor, Rh positive, Rh negative).</p> <p>For questions contact Transcription Services at TranscriptionAlerts2@vch.ca or 604-806-9696</p>
<p>Daily Practice Update: Nothing New for the Weekend</p>	<p>New Practice Updates will not be published on Saturday, March 19 and Sunday, March 20. New Daily Practice Updates will continue on Monday, March 21.</p> <p>Practice Updates from Friday, March 18 will be shared at the Start and End of Day Touchbase meetings, and Slack will be monitored for issues arising.</p> <p>CST related Practice Updates and Practice Pointers are available on the landing page for ePOPs and CST Help - What's New.</p>