

Providers: C&W CST Daily Practice Update



DATE: March 7, 2022

Daily Practice Updates → [What's New in CST Cerner Help](#)

Zoom support is available 24/7 via **Launchpad** and **Citrix Storefront/Enterprise Apps**

Topic	Practice
TOPICS INCLUDED IN DAILY PRACTICE UPDATE (n = 3)	
<p>Placing a Referral for a LIVE Outpatient Clinic</p>	<p>There are only 2 ways to get a referral to a Clinic that is Live on CST Cerner:</p> <ol style="list-style-type: none"> via Cerner Orders (e.g. Referral to Outpatient BCH ENT or Referral to Outpatient BCH Respirology). Ensure you complete the mandatory (yellow) fields and complete any steps in Order Reference Text popups. via the clinic's Fax. Referral received this way will be managed electronically by the clinic clerical and clinical staff, including the triage. The BC Children's and BC Women's websites have a list of all clinics with their fax numbers. <div data-bbox="375 835 1526 1262" style="border: 1px solid black; padding: 5px;"> </div> <p>DO NOT RELY on sending a copy of a clinical note to a clinician as the mean to place a referral request. This not not match the referral triage workflow in place in live clinics.</p> <p>See Split Activation resources:</p> <ul style="list-style-type: none"> Transformation Central – Split Activation: What you need to know Transformation Central – List of Clinics going live with acute care CST Cerner Help – Order Referrals & Consults
<p>Completing Admission Orders</p>	<p>Please connect with charge nurse once admission orders are complete in Cerner (i.e. Charge Nurse in the ED) so timely admission/transfer of patient can be done.</p>

Click here for the latest update [CSTCernerHelp](#)

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CST is a joint initiative of VCH, PHSA and PHC

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Error Message: Failure to Save Note

If this error message appears, it is likely that:

- the document is open twice in two different tabs or areas the program (Ex. Message Centre and Documentation tab in Patient's chart) or
- the user is working from 2 different workstations.

Prevent this error message by only opening the document under one tab and signing the Note prior to moving between workstations.

