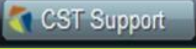



Providers: C&W CST Practice Update



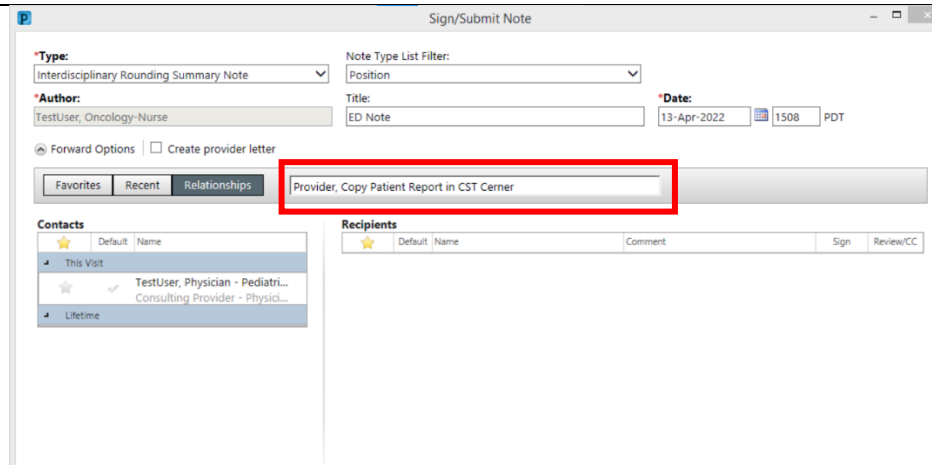
Date: April 21, 2022

CW Practice Updates available in:
[ePOP- C&W CST Clinical Readiness Resources](#)

Zoom support is available 24/7 via [Launchpad](#)  and [Citrix Storefront/Enterprise Apps](#)  [CW CST Go-live Zoom Support](#)
<https://zoom.us/join> Meeting ID: 652 5721 0705 Password: 084973
 See the new Zoom Help Guide [here](#)

Topic	Practice
TOPICS INCLUDED IN PRACTICE UPDATE (n = 3)	
<p>Transition Plan for the CW CST Practice Update</p>	<p>This is the last campus-wide CST CW Practice Update led by New Knowledge and Innovation.</p> <p>Going forward Clinical Informatics Specialists will send out the CST Cerner updates and releases (changes/updates, fixes to the system) in one communication email. This content will be sent to area-specific leadership, division heads and Provider champions.</p> <p>The communications content within the emails should be tailored and shared with your staff, discussed in team huddles, added to your team site or shared through your unit specific channels as appropriate. CW Clinical Informatics will try to focus the information so that it is relevant to your area specifically.</p> <p>CST Cerner updates will not be posted on ePOPS and CST Help.</p> <p>Practice Updates and Practice Pointers will continue to be shared through site-wide CW Communications emails and posted on ePOPS as practice changes arise or key practices need to be highlighted.</p>
<p>Add Provider, Non-Provider or Institutional/Facility to the list available for cc results and documentation</p>	<p>If you cannot find a Provider, Non-Provider or Institution/Facility or if you note incorrect information:</p> <ul style="list-style-type: none"> Use CST-Cerner Provider Add/Update on the IMITS Self-Service Portal to Add/Update a Provider, Non-Provider or Institution/Facility. This will facilitate cc of results and documentation in CST Cerner. <p>Of Note: DO NOT USE THIS FORM FOR NON-CST CERNER SITES</p> <div data-bbox="415 1535 1511 1766" style="border: 1px solid #ccc; padding: 10px; margin-top: 10px;"> <p style="text-align: center; font-size: 1.2em;">CST - Cerner Provider Add/ Update</p> <p style="text-align: center; font-size: 0.8em;">Request the addition of a provider, or changes to an existing provider.</p> <hr style="border: 0.5px solid #ccc;"/> <p style="text-align: center; font-size: 0.8em;">This form will be used to request the addition of a provider, or changes to an existing provider.</p> </div>
<p>Provide Patient/Family with a copy of documentation</p>	<p>To provide the Patient/Family with a copy of documentation:</p> <ul style="list-style-type: none"> Add the Patient as CC using Provider, Copy Patient Report in PowerChart. The documentation will be available to the Patient/Family through myCareCompass (Excelleris).

Providers: C&W CST Practice Update

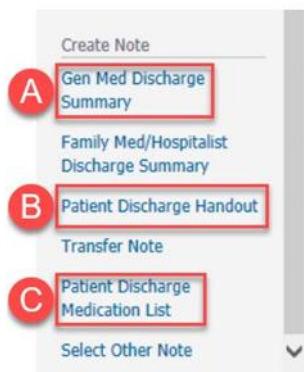


If the patient is being discharged. Use **Patient Discharge Handout** or **Patient Discharge Medication List** to provide education information, follow up instructions and a medication list at discharge.

- From the Provider Workflow, navigate to **Transfer/ Discharge** tab.
 - If the **Transfer/Discharge** tab is not present, click the plus + sign and add it to your available tabs.





Available documents hyperlinked under the **Create Note** section



Discharge Documentation	
A	<p>Discharge Summary</p> <p>Is distributed through Excelleris and CareConnect to the list of automatically included providers (e.g. primary care provider). You can also select other providers who should receive a copy.</p>
B	<p>Patient Discharge Handout</p> <p>Is provided to the patient by the nurse at the time of discharge. This is the most comprehensive document to produce for distribution to the patient. This document also contains the 'Patient Friendly Medication List'.</p>
C	<p>Patient Discharge Medication List</p> <p>Contains the 'Patient Friendly Medication List'. It communicates important instructions about a patient's home medications to the patient's community pharmacy. This document should be added to the patient's discharge prescriptions and faxed together to the patient's pharmacy, and copies of each given to the patient.</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>NOTE: Any changes made to this medication table will not be reflected in the patient's Documented Meds by Hx in PowerChart. Adjustments made to the table will require adjustment to the patient's Best Possible Medication History (BPMH) or orders in PowerChart.</p> </div>

Providers: C&W CST Practice Update



	<p>CST Cerner Help Topic</p>	
<p>Access just-in-time CST Support</p>		<p>For a limited time, many supports remain available to assist you in mastering using CST Cerner in your work.</p> <p>Details about CST Stabilization supports are available on CW Transformation Central including the new Zoom Help Guide here</p> <p>Many WOWs do not have cameras and microphones installed. However, you can use a FESR microphone, if available, during your Zoom meeting or dial the number below using your phone. Please ensure to unmute yourself before speaking.</p>
<p>CST Cerner Learning Support</p>	<div style="text-align: center;">  <p>Welcome to CST Cerner Learning Support BC Children's Hospital & BC Women's Hospital + Health Centre</p> <p>The CST Cerner Learning Support teamsite includes a step by step guide for access and training at C&W. It links to, but does not replace, the how-to information and system updates found in the CST Cerner Help site, or the policies found in SHOP.</p> <p><i>You must be logged onto the PHSA Intranet or through Citrix to access this site.</i></p> </div>	