CARE BY PARENT/CAREGIVER: NEONATES & PEDIATRICS
STANDARDIZATION – DOCUMENTATION

OVERVIEW

▸ This 'Care by Parent/Caregiver' approach is used for neonates and pediatric patients when the patient's **holistic care** is provided by the parent/caregiver in preparation for discharge.

▸ Since patients will remain in 'active inpatient status' there is no way to change the system tasks/alerts in CST Cerner (via eMAR or task lists) when they are due.

KEY PRINCIPLES AND APPROACH

Consistency and accuracy in documentation are essential for communication to team members and to ensure the safety and success of 'Care by Parent/Caregiver' for the patient.

▪ Workflow: Indicating patient is in 'Care by Parent/Caregiver':
1. Provider inputs communication order indicating 'Care by Parent/Caregiver' status and duration.
   Note: The provider can use the special instructions field (free text) of the Communication order.
2. Nurses complete Free Text Note to document information and resources provided to Parent/Caregiver. The nurse should ensure the narrative note includes, at minimum, when exactly the patient started Care by Parent, which medications were provided to parent, parent awareness of need to complete any other care tasks (ex: blood glucose checks) and contact info for emergencies.
3. Document that the patient is completing 'Care by Parent/Caregiver' in the iView 'Parent/Caregiver Involvement' section and relevant education sections.

▪ Order hygiene/reducing tasking:
1. Provider discontinues orders that are no longer needed (ie non med orders where all care is done by Parent/Caregiver) to support 'order hygiene' and reduce tasking to the nurse.
   Note: Care tasks will need to be re-ordered if/when care is resumed by nursing.

▪ Medications during Care by Parent/Caregiver:
   ▪ If prescriptions are filled with outside pharmacy, these medications will be treated as patient's own medication and the nurse should send them to pharmacy to be re-labelled and identified.
   ▪ Nurses can use med request option (all or specific) add note for specific send med time, or indicate patient's own med (if applicable) to support this.

▪ Documenting medication tasks on eMAR:
   ▪ To document medications given during Care by Parent/Caregiver, select 'given' on the MAR and input 'Family-Administered, Family-Administered' in the "Performed by" field.
   ▪ For any situations where there may be nurse or team concerns about whether the Parent/Caregiver successfully administered the medications, a discussion should occur with the team to ensure the appropriateness of 'Care by Parent/Caregiver'.

- **Documenting non-medication tasks:**
  - To document non-medication tasks, select "chart done" and under 'performed by' right click to choose 'other'. Add free text comment indicating 'Care by Parent/Caregiver'.
  - Note: Do not indicate 'not done' as this is misleading. The task is done by parent and should be shown as such in the patient record.
  - For any situations where there may be nurse or team concerns about whether the Parent/Caregiver successfully completed the patient's care tasks, a discussion should occur with the team to ensure the appropriateness of 'Care by Parent/Caregiver'.

SUPPORTING DOCUMENTS

1. Care by parent/caregiver procedure – coming soon!

CST Cerner Help

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