

## Accu-Chek Inform II: Loaner Glucose Meter - Instructions

### NURSING / OPERATOR

Note: For any Error Code if the problem persists, Nursing is to:

1. Perform troubleshooting steps as listed beside the Error Code.
2. Request laboratory glucose if unable to obtain or check a glucose meter result.
3. Contact clinical educator or POCT Technologist with any questions or concerns.

Refer to: **POCT.04.11D: Accuchek Inform II Trouble Shooting Guide**

**POCT Technologist Contact Information email [POCTLab@cw.bc.ca](mailto:POCTLab@cw.bc.ca) local 7521 or after hours contact Routine Chemistry local 7850.**

### CHEMISTRY TECHNOLOGIST

**Provide assistance to the POCT Glucose Operator (RN):**

1. Replace the faulty/defective Glucose Meter with one of the "POCT LOANERS" according to the configuration of the faulty/defective glucose meter.  
Specific Glucose meter settings are attached to the configuration, located in Chemistry POCT Lab.  
See table of Glucose Meters with ward location, and configuration program.  
Replace Configure 1: Loaner Meter 01 – 05  
Replace Configure 2: Loaner Meter 06 - 08
2. Place another Loaner Meter onto the appropriate Base Unit to charge.  
See labelled Plastic Bins.
3. Place a note onto the defective glucose meter for the POCT technologist.
4. Glucose meter test strips – Ordered by ward: Stores ePro # 00008422 AccuChek Inform II. A small emergency supply is kept in the POCT Lab with the glucose meters.
5. Quality Control Levels 1 & 2 are provided by POCT – sets are available in the bin with the glucose meters.
6. Document all loaner or supply transactions with the ward. Include date, time, ward, meter #, supplies given, in the binder.

**Note:**

- **Ward is to request a laboratory glucose to confirm a patient result if they are unable to obtain or check a point of care glucose meter result.**
- **Simultaneous collection – ward POCT Glucose and Laboratory Glucose is collected at the same time, from the same site**

Glucose Meter Configuration			
Site	Unit Name	Configuration	Loaner Meters
<b>BCCH/TACC</b>	<b>Diabetic Clinic</b>	<b>Configuration 1</b>	<b>01 - 05</b>
	<b>Emergency</b>		
	<b>Surgical DayCare</b>		
	<b>Operating Rooms</b>		
	<b>Post Recovery</b>		
	<b>Neonatal Intensive Care (NICU)</b>		
	<b>Pediatric Intensive Care Unit</b>		
	<b>Infant Transport (ITT)</b>		
	<b>Medical Day Unit / MIF</b>		
	<b>T6</b>		
	<b>T7</b>		
	<b>Oncology Clinic /Oncology Inpatient (T8)</b>		
	<b>Sunny Hill</b>		
	<b>Canuck Place</b>		
<b>BCWH</b>	<b>Arbutus</b>		
	<b>Balsam</b>		
	<b>Cedar/ Holly – Single Room Maternity</b>		
	<b>Dogwood</b>		
	<b>Fir</b>		
	<b>Delivery Suites</b>		
<b>BCWH</b>	<b>Crash Carts (Cedar or Delivery)</b>	<b>Configuration 2</b>	<b>06 - 08</b>
<b>BC WHC</b>	<b>Heartwood 5<sup>TH</sup> floor WHC</b>		
<b>BC WHC</b>	<b>Crash Cart 2<sup>nd</sup> floor WHC clinics</b>		
<b>BCCH</b>	<b>Mental Health – P1, P2, P3</b>		
<b>MMU</b>	<b>Mobile Medical Unit</b>		
<b>BCMHA</b>	<b>ASU, TUA, TUB</b>		

Medical Approval: Dr Benjamin Jung

Version: 1.3

Folder Name: CW\Point of Care\Whole Blood Glucose

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Medical Approval Date: 27 Dec 2016

Implementation Date: 7/2/2019 10:59:08 PM

Glucose Meter Configuration			
Site	Unit Name	Configuration	Loaner Meters
<b>BCCH/TACC</b>	Diabetic Clinic, Oncology Clinic, ER, SDCU, OR, PACU, PICU, NICU, Infant Transport, MDU/MIF, T6, T7, T8, Sunny Hill, Canuck Place	<b>1</b>	<b>01 - 05</b>
<b>BCWH</b>	Arbutus, Balsam, Cedar, Holly, Dogwood, Fir, Delivery Suites		

Glucose Meter Configuration			
Site	Unit Name	Configuration	Loaner Meters
<b>BCCH</b>	Mental Health Units – P1, P2, P3, P3 EDIS Clinic	<b>2</b>	<b>06 - 08</b>
<b>BCWH</b>	Crash Carts – Cedar/Holly & Delivery Suite		
<b>BC WHC</b>	Heartwood 5 <sup>th</sup> floor Clinic Reception 2 <sup>nd</sup> floor		
<b>MMU</b>	Mobile Medical Unit - Provincial		
<b>BCMHA</b>	British Columbia Mental Health and Addiction Centre for BC		

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## REVISION & APPROVAL LOG

Version	Revision Type	Description of Change	Revision Date	Technical Approval	Medical Approval
1.0		New document	17 May 2013	Elvira Kozak	Dr. Cathy Halstead
1.1	Minor	Revision	18 Feb 2016	Elvira Kozak	
1.2	Minor	Document title and number change. Upload to QMS document control	27 Dec 2016		Dr. Benjamin Jung
1.3	Minor	Corrected POCT Contact, Reformat, Removed BCCA	July 2, 2019	Calvin Lee	

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**Revisions made to this document require an update to the corresponding document published on ePOPS website**