

CW CST Order Set Process

Summary

- Transition to directing all order set development and changes to CST in order to be captured for the Acute go-live in Fall 2021
- Cessation of creation or changes to paper order sets at CW
- CW CST Implementation team to work with Provider Champions to obtain content for identified order set requirements from CST Gap Analysis and Design sessions

Process and Rationale

- Net new order sets and changes to be sent directly to CST through Provider Champions and sent with a completed prioritization matrix score
- Any order set requests coming to CW Clinical Informatics will be sent to CST for development
- Deadline for all net new content to CST is May 31, 2021. CST Order Sets requires 12 to 14 weeks for design and validation, involving C&W provider, nursing, and pharmacy SMEs. In order to have all necessary order sets ready for C&W go-live activities, all new requirements must be identified by May 31, 2021.
- Deadline for incremental changes to content is July 30, 2021. This deadline is to ensure all updates are included on CST Order Sets and they are stabilized in-time for clinical cutover.
- After these deadlines, any order set submissions will not be available for CW Acute Go-Live. These order sets will be prioritized as part of sustainment right after go-live

Exceptions:

Net new order sets or changes will be made to CST order sets for:

- Drug recall/back order
- Patient safety concerns
 - Critical Incident Review recommendation
 - Incorrect/inappropriate dosing
 - Missing monitoring

Changes to existing CW paper order sets will be made for:

- Drug recall/back order
- Patient safety concerns
 - Critical Incident Review recommendation
 - Incorrect/inappropriate dosing

Net new paper order set will be made for:

- Patient safety concerns
 - Critical Incident Review recommendation

Actions

- CW PTN endorsed process in April 2021
- MAC approved process April 2021